



Hot Springs Series Chair Mats Warranty Information

Bison Mat Co. warrants its vinyl chair mats to be free from defects in workmanship and materials at the time of shipment to the original purchaser. Should a Bison Mat Co. vinyl chair mat break or crack under normal usage and proper application, we will replace the chair mat at our discretion, upon proof of purchase from **3 Years of the purchase date**. Shipping is the responsibility of the purchaser.

Bison Mat Co. is not responsible for consumer misuse of the product.

This warranty does not include shipping charges to and from factory. The use of the chair mat in conjunction with a chair having metal chair casters, hard chair casters meant for carpeted surfaces or casters with surface contact of less than one-half inch in width are not covered under this warranty. This warranty does not cover damage arising from negligence, fire, house pets, wet mopping, excessive dryness, sand, dust, dirt or other sharp or abrasive objects or furniture. This warranty does not cover changes in color over time. This warranty does not guarantee performance of the Hot Springs Chair Mat to eliminate trapped moisture under the chair mat.

Bison Mat Co. does not recommend, use on painted or varnished surfaces, use on unclean surfaces or use on custom flooring or concrete.

This warranty excludes and will not pay consequential or incidental damages associated with any warranty claim. Replacement of the chair mat are the sole remedies.

No distributor, retailer, sales representative, agent or employee associated with Bison Mat Co. directly or indirectly may, in any way, alter or increase the written terms, conditions, exclusions or limitations of this warranty.

The claim form must be completed, a copy of purchase receipt/invoice, photo if warranty sticker information on the underside of chair mat, and photo(s) of damaged chair mat, sent via mail/fax/e-mail to the following:

Bison Mat Company
Attn: Chairmat Warranty Claim Form
11775 95th Ave N
Maple Grove, MN 55369
Fax: 1-877-890-5231 Attn: Warranty Claim
E-Mail: info@BisonMatCo.com Subject: Warranty Claim

Bison Mat Co. reserves the right to require a sample from the chair mat for warranty to inspect for misuse within 30 days prior to issuing a replacement of the chair mat. Refusal to provide such an opportunity for inspection will void the warranty.